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Technical Service Bulletin 2013-01
RE: Rotary Vane Pumps
May, 2013

Attention: Maintenance Personnel

Notice of repair and maintenance requirements:

Wood's Powr-Grip takes pride in its products and is committed to providing you with the best service available. Recently Wood's had to switch vendors for one of our rotary vane vacuum pumps. If you purchased a Powr-Grip vacuum lifter with a Gast Model # 0523-V103-SG588DX pump (or a replacement rotary vane vacuum pump with this model #) between the dates of 02/01/2012 and 3/20/2013, you may experience a problem which could result in permanent damage to the pump.

This new vacuum pump does not contain internal filters. The lack of this feature can have the unforeseen effect of potentially damaging your pump. Such filters are necessary because the natural operation of this pump produces carbon dust. Without replaceable filters this dust can clog the exhaust port vent in the lifter's control valve and ultimately result in a critical failure of the vacuum pump.

You may not have noticed any malfunctions with your lifter yet, and may never experience such a problem (depending on model and use), but the potential for harm to your equipment exists. If you purchased one of the applicable pump models, we ask that you check your pump's exhaust port hosing for black dust. If black dust is present, your lifter may be at risk of damage or failure.

If you have purchased a lifter with a Gast Model # 0523-V103-SG588DX pump or have received a replacement pump with this model # between the dates of 02/01/2012 and 3/20/2013, we ask you to please contact us. Wood's Powr-Grip is committed to making sure that our customers experience the safest and most effective use of our products possible. In dedication to this philosophy, we are offering replacement parts to fix this issue at no cost to you.

Please call 1-800-548-7341 to speak with a representative who will provide a solution for you as quickly as possible.

Sincerely,

The team at Wood's Powr-Grip